A RESOLUTION DECLARING LEAD AGENCY AND ADOPTING A NEGATIVE DECLARATION

WHEREAS, the Town Board of the Town of Aurora is considering amending Local Law 1-1990 "Adoption of Code" adopted by the Town Board of the Town of Aurora on January 22, 1990, by the enactment of a Chapter entitled "Solar Energy Systems"; the reenactment of Chapter 116 Entitled "Zoning"; and the enactment of a Chapter entitled "Subdivision of Land and Open Development Area"; and

WHEREAS, the Town Board of the Town of Aurora is duly qualified to act as lead agency and has requested lead agency status with respect to compliance with SEQRA which requires environmental review of certain actions undertaken by local government; and

WHEREAS, the proposed action appears to be a Type I action pursuant to the Rules and Regulations of the State Environmental Quality Review Act; and

WHEREAS, the Town Board forwarded Part I of the Full Environmental Assessment Form along with copies of the proposed code additions and/or amendments to Potentially Involved and/or Interested Agencies; and

WHEREAS, the Town Board has reviewed Part II of the Full Environmental Assessment Form.

NOW, THEREFORE, BE IT,

RESOLVED that the Town Board of the Town of Aurora declares itself lead agency with regard to SEQR for this action; and further

RESOLVED that after considering the action proposed herein, reviewing the criteria contained in Section 617.11 of the Rules and Regulations of the State Environmental Quality Review Act, determines that the action is a Type I action; and further

RESOLVED that the Town Board of the Town of Aurora has determined that the proposed Type I action will result in no significant adverse impacts on the environment, and therefore, an environmental impact statement need not be prepared; and further

RESOLVED that a negative declaration is issued with regard to this action.

DULY ADOPTED, this 13th day of March, 2017.

6C

MEMORANDUM

TO:

TOWN OF AURORA

Attn: JAMES BACH, Supervisor

FROM:

RONALD P. BENNETT, Attorn

DATE:

March 6, 2017

RE:

Purchase of Oakwood Property

Enclosed herewith is an invoice for services rendered and disbursements incurred in regard to the purchase of the Oakwood Avenue property. The invoice sets forth both my time and the paralegal's. My time is covered by my salary as Town Attorney. Accordingly, the balance due is \$2,509.00 including the title insurance expense and the paralegal time.

If you have any questions, please advise.



TOWN OF AURORA SENIOR CENTER



101 King Street, Suite A East Aurora, New York 14052

Phone: (716) 652-7934 Fax: (716) 652-9083

MEMO

TO: SUPERVISOR JAMES BACH & TOWN BOARD MEMBERS

FROM: DONNA BODEKOR, SENIOR CITIZEN RECREATION LEADER

DATE: March 7, 2017

I am asking the Town Board to accept a donation of \$100.00. The Hosta Society uses our building routinely at night. These funds will contribute to the purchase of a movable partition for use in our dining room.

Pls deposit to TA fund - Sr. Ctr. clonations



Town of Aurora Department of Parks & Recreation

GE

3866 5646

300 Gleed Avenue East Aurora, New York 14052 recreation@townofaurora.com www.aurorarec.com

To:

Town Board

From: Chris Musshafen

Date: 3/8/17

Re:

Part Time Clerks

Approval is requested to change Dawn DiFilippo and Patty Monroe from Clerk Typist PT to Clerk PT Seasonal for 5 months beginning March 13th. This change enables Patty and Dawn to work more than 19 hours in a week so they can cover each other's vacation days. Changing to seasonal complies with Erie County Personnel regulations and does not impact the budget.

	====	====
Month_Year Reported:> February 2017 CLERK'S MONTHLY REPORT		
Town Name:> Town of Aurora	/ / \	
Prepared By:> Martha L. Librock	, ,	i
Date Submitted:> Mar, 01 2017		(
	======================================	=====

TO THE Supervisor:

Pursuant to Section 27, Subd. 1, of the Town Law, I hereby make the following statement of all the fees and monies received by me in

RSC	Revenue		Item	Total	Town	Other
Code	Description rpt_RT_CMR_03_20	11	Count	Revenue	Portion	Disburses
100	SPORTING LICENSE REVENUE		3	1,790.00	21.03	1,768.97
200	DOG LICENSE REVENUE		211	2,699.00	2,445.00	254.00
301	MARRIAGE LICENSE		3	120.00	52.50	67.50
303	CERTIFIED MARRIAGE CERTIFI	CATE	. 3	30.00	30.00	0.00
602	DEATH CERTIFICATE		2	70.00	70.00	0.00
607	MARRIAGE - GENEALOGY		1	11.00	11.00	0.00
Report Tota	ls:		223	4,720.00	2,629.53	2,090.47
	REVENUES TO	SUPERVISOR - CLERK FEE	S			184.53
	REVENUES TO	SUPERVISOR - DOG FEES				2,445.00
	TOTAL TOWN R	EVENUES TO SUPERVISOR	₹;			2,629.53
	Amount paid to NYS DEC REVE	NUE ACCOUNTING				1,768.97
	Amount paid to DEPT. OF AG. A	ND MARKETS				254.00
	Amount paid to STATE HEALTH	DEPARTMENT FOR MARR	IAGE LICENSES			67.50
	TOTAL DISBUR	SED TO OTHER AGENCIES	:			2,090.47
	TOTAL DISBUR	SED:	•			4,720.00
MARCI	+2 2017	JAMES J	BACH	Sup	ervisor,	

Fees and Monies re provided for by law.

Subscribed and Sworn to before me this 3 44 day of March

SHERYL A. MILLER
Reg. #01Mi6128663
Notary Public, State of New York
Qualified In Erie County
Commission Expires June 13, 2017

here a miller Notary Public



TOWN OF AURORA

Southside Municipal Center

300 Gleed Avenue, East Aurora, NY 14052

From: Martha L. Librock, Town Clerk

Monthly Statement – Tax Collection

To: James J. Bach, Town of Aurora Supervisor

Pursuant to Section 27 Subd. 1 of the Town Law, I hereby make the following statement of all fees and monies received by me during the month of February, 2017 in connection with the collection of taxes, excepting only such fees the application and payment of which are otherwise provided for by law:

Received From	Type of Receipt	Amount
Taxes	Town/County Taxes	\$ 11,686,620.86
Taxes	Penalties	1493.31
Taxes	Interest	0
Taxes	NOW Acct Interest	191.47
Taxes		
	Total Received	\$ 11,688,305.64

State of New York County of Erie Town of Aurora

Martha L. Librock, being duly sworn, says that she is the Town Clerk of the Town of Aurora; that the foregoing is a full and true statement of all fees and monies applicable to tax collection received by her during the month stated excepting only such fees and monies the application of which are otherwise provided for by law.

Martha L. Librock, Town Clerk

Subscribed and Sworn to before me this 3rd day of March, 2017

Notary Public

SHERYLA. MILLER
Reg. #01MI6128663
Notary Public, State of New York
Qualified In Erie County
Iommission Expires June 13, 20 1



TOWN OF AURORA

Southside Municipal Center

300 Gleed Avenue, East Aurora, NY 14052

From: Barbara A. Halt, Water Clerk

Monthly Statement - Water Fee Collection

To: James J. Bach, Town of Aurora Supervisor

Pursuant to Section 27 Subd. 1 of the Town Law, I hereby make the following statement of all fees and monies received by me during the month of <u>February</u>, 2017_ in connection with the collection of water fees, excepting only such fees the application and payment of which are otherwise provided for by law:

Received From	Type of Receipt	Amount
Water Billing	Water Bills	\$9,936.34
	Total Received	\$9,936.34

State of New York County of Erie Town of Aurora

Barbara A. Halt, being duly sworn, says that she is the Water Clerk of the Town of Aurora; that the foregoing is a full and true statement of all fees and monies applicable to water fee collection received by her during the month stated excepting only such fees and monies the application of which are otherwise provided for by law.

Barbara A. Halt, Water Clerk

Subscribed and Sworn to before me this 2nd day of March, 2017

Notary Public SHERYLA. MILLER Reg. #01Mi6128663

Notary Public, State of New York
Qualified in Erie County
Commission Expires June 13, 20 17

TOWN OF AURORA SENIOR CENTER DIRECTOR'S REPORT MONTH OF FEBRUARY 2017



The mission of the Town of Aurora Senior Center is to help older adults remain healthy and active through participation in recreational pursuits and to provide leadership and advocacy to ensure the availability of leisure and recreational opportunities for seniors.

ADMINISTRATIVE

The AFP Group performed their quarterly inspection of our sprinklers and fire extinguishers. Everything passed and left in proper state. All inspections include the AADS building.

We had Meyer Septic System clean out the grease trap in the kitchen. This is done every few years. We are required to provide documentation to the Eric County Sewer Authority when they request it.

Taxes are progressing well. We have filled all our appointments for the season and are taking a waiting list. Hopefully we will get to everyone and all will be happy! We again are participating in the Eric County Senior Services University Express program. This spring we will offer Women of the Roycroft, Mary Todd Lincoln, and Attica Prison Uprising. The programs many times draw 80-100 people. The presentation on the Attica Prison Uprising presented by Lee Coppola often draws over 150. It's great that we are able to offer these programs to our seniors.

Recently one of our town residents suggested we start a new Chess Club, So on March 2nd at the suggestion of Mr. Roberto Gesualdi we are offering chess. We already have 10 people signed up.

I have included a list of the many community groups who use the building and a sample of our evening calendar for the month.

REVENUE & EXPENDITURES: See Supervisor's Report

PROGRAMS:

Title: WORKOUT ROOM
Day & time: M-F 8:00am- 4:00pm
Participants: Approximately 45 per day

Title: LINE DANCING

Day & time: Mondays, 9:00 – 10:00 (beginners) 10:15 – 1:15 (advanced)

Participants: 58 people

Supervisors: Nance Baranowski & Gloria Luderman

Title: ST!TCH & BITCH
Day & time: Mondays, 9:00 – 11:30am

Participants: 8 people

Title: SWEDISH WEAVING
Day & time: Mondays, 9:00 – 10:00am

Participants: 6 people
Supervisor: Rita Lefort
Title; SENIOR NOTES

Day & time: Mondays, 12:45 – 2:30pm Participants; 23 people

Supervisor: Lee Lambert
Title: EUCHRE

Day & time: Mondays, 1:00 – 4:00pm

Participants: 24 people Title: PINOCHLE

Day & Time Fridays, 1:00 – 4:00pm

Participants: 20 people Title: CERAMICS

Day & time: Tuesdays, 10:00am - 4:00pm

Participants: 35 people
Supervisor: Elaine Schiltz
Title; EXERCISE CLASS

Day & time Tuesdays & Wednesdays 8:30 – 9:30am

Participants: 12 people Title: TAI CHI

Day & time: Tuesdays & Thursdays 3:00 beginners 3:30veterans

Supervisor: Judy Augustyniak & Susan Ott

Participants: 25 people

Title: TAI CHI – advanced

Day & time: Mondays & Thursdays 10:00am

Supervisor: Dennis Desmond

Participants: 15

Title: YOGA

Day & time: Wednesdays, 9:45 – 11:00am

Supervisor: Irene Kulbacki
Participants: 22 people
Title; BOWLING
Day & time; Wednesdays, 1:00pm
Supervisor: Barb D'Amato
Participants: 48 people

Title; PAINTING
Day & time: Wednesdays, 1:00 – 3:30pm
Supervisor: Ellen Canfield & Walt Carrick

Participants: 8-10 people

Title:

BRIDGE

Day & time;

Wednesdays, 9:30am - 2:00pm

Supervisor: Participants: Dave Lorcom 40 people

Title:

SENIOR CLUB

Day & time:

Thursdays, 10:00am - 3:00pm

President:

Joyce Salansky

Title: Day & time: PACE (people with arthritis can exercise)

Fridays, 9:00 - 10:00am

Supervisor:

Donna Bodekor

Participants:

12 people

Title:

QUILTS & MORE Fridays, 9:30 - 11:30am

Day & time: Supervisor:

Vi Cornwell

Participants: Title:

12 people WOOD CARVING

Day & time:

Fridays, 1:00 - 4:00pm

Supervisor:

Pat Shaner

Participants:

Title

23 people

Day & time:

55 ALIVE - Defensive driving classes

Supervisor:

1st Monday & Wednesday of the month - March 6 & 7, 2017

Participants:

AARP trained teachers 34 people max.

Title:

WALK IN THE WOODS or in the Village

Day & time: Supervisor:

Spring 2017 ???

John Sly

Participants:

18 GENEOLOGY ON THE WEB

Title: Day & time:

Mondays, 9:00-11:00am

Supervisor:

John Sly

Participants:

7 people **SCRABBLE**

Title: Day & time

Wednesdays 9:30-11:00am

Supervisor:

Dianne Bender 8+ people

Participants: Title:

FIBER ARTS Tuesdays 1st & 3rd

Day & time: Participants:

12 people MAHJONG

Title: Day & time:

Mondays 2:00pm Lou Plotkin

Supervisor: Participants:

Title:

MEXICAN DOMINOS

Day & time;

Thursdays 9:30 am

Supervisor:

Laurie Smith

Participants:

Title: Day & time: BOOK CLUB 2nd Wednesday of the month

Supervisor:

Barb Dadey

Participants:

Chess Club

Title:

Thursdays 10:00am

Day & time:

Roberto Gesualdi

Supervisor: Participants:

10

FUTURE TRIPS

March 29 - Shea's Sound of Music March 31 - Kleinhans- Midtown Men

EVENTS & OTHER ACTIVITIES

Feb. 14 - Univera representative

Feb. 6 – Blue Cross & Blue Shield representative

Feb. 16 - Thursday Senior Club Valentines party

Feb. 23 - Historian Rob Goller presented a program on Abolition in Aurora, Rob's presentation was part of the winterfest activities. It was an excellent program with both the seniors and members of the community attending.

NUTRITIONAL LUNCH PROGRAM

Lunches are offered daily at a donation of \$3.00. Our weekly count for the program averaged 196 lunches per week. Lunch totals for the month of February were 786.

Week of Feb. 3

Week of Feb. 10

215 196

Week of Feb. 17

175(closed 2/20)

Week of Feb. 24

Submitted by: Donna Bodekor

Groups or Organizations scheduled at the Senior Center for evening use.

East Aurora Village

SPQG Quilters

Redwork

Mystery Quilt Circle

Sewing Sisters Circle

Master's Gardners

Needle Nuts – Embroidery Guild

Aurora Historical Society

East Aurora Art Society

Piece Makers Quilters

Day Lily Society

Hosta Society

Arsenal Soccer

FIG - Fiber Arts group

Quota Club

Right Field Writing Project – Writing Memoirs

Family History Creative Writing

East Aurora Driving Society

Zonta Club

Redwork

AADS – board meetings

League of Women Voters - Candidates Night

Hubbard Film Society

Boy Scout Troop #599

Boy Scout Troop #513

RALA

Farmers Market spring meeting

Friends of Mill Road

East Aurora Boosters

East Aurora Tree Board

AARP driving classes

NYS Forest Assn.

MARC Guild

Partners in Caring

Aurora Women's Club

Aurora Players

Supper Club



TOWN OF AURORA DEPARTMENT OF PARKS & RECREATION DIRECTOR'S REPORT

MONTH OF: FEBRUARY 2017

ADMINISTRATIVE:

Reports:

- We have 10,870 members registered in our recreation system
- We had 129 individual program registrations in the month of February
- We generated \$5,494 in February sales
- Credit card purchases totaled 67% (94% on-line, 6% office)
 - 2016 to 2017 comparison:
 - Total sales from 1/1/16 2/29/16 \$30,023
 - Total sales from 1/1/16 2/28/16 \$11.302*
 - Total sales from 1/1/17 2/28/17 \$9,893

Winterfest was a success, even with some unseasonably warm temperatures. There were plenty of activities provided by our department and local entities that gave our children plenty of opportunity to be active during their school break.

Our summer programs are now posted on our website! Registration for residents begins on April 3rd and 17th for non-residents.

I attended a round table discussion on Aquatics with surrounding Recreation Directors this past month. We discussed up-coming projects, Pool Operator focus items for the summer, wages, and summer programing. Mike Piciulo, a Pool Operator Trainer, spoke to us about water quality issues and did some research on our upcoming pool renovation. He thinks we are getting a very good product!

EAST had great attendance at 2 meets in Februrary, one of which was a qualifier meet, with difficult time standards, used to qualify for our championship meet in Webster, NY. We also competed in our League Championship meet this past weekend and took 2nd overall!

Submitted by: Chris Musshafen, Director of Recreation and Aquatics

^{*}This amount is shown to represent sales excluding baseball and softball



Month of February



	-			
PHONE CALLS RECEIVED	TOWN OF AURORA	EAPD	NYSP	TOTAL CALLS
Attack/Fighting				0
Barking	2			2
Bites		2		2
Cats	3			3
Damage by Dogs				0
Dangerous Dogs				0
Deceased Dogs				0
Found Dogs	5	3		8
Injured/Sick				0
Licensing				0
Loose/Unleashed Dogs	2	1		3
Lost Dogs	1	2		3
Miscellaneous Calls				0
Mutual Aid				. 0
MVC-Dogs/Cats				0
dogs in restricted areas				
Other Animals	2			2
Threatening Dogs		1		1
Welfare	2			2
TOTAL	17	9	0	26

IMPOUNDMENTS:

DATE	BREED	STREET	AMOUNT
	2/6/2017 Hound	Porterville/Pine	\$45
	2/6/2017 Hound	Davis Road	\$45
	2/9/2017 German Shepherd	Center St,	\$140

Town of Aurora

All Calls & Complaints

7G

Summary Report by Date: 02-01-2017 through 02-28-2017, for Category: BUILDING DEPARTMEN1

Category	Date	Caller Name/Phone	Notes	Closed
Building Department Work Requi	02-06-17	West Falls Library	There are some fluorescent celling lights that need to be replaced in the children's section. They have some bulbs, but may need more.	
			Also please let them know what we are doing about the ceiling damage in the foyer. There is water damage from last year. There does not appear to be any further damage.	
Building Department Work Requi	02-08-17	Donna	Check 2 outlets in library. When laptop is plugged in the outlet it show an unstable AC environemnet. Mike E1 hour, rplaced both outlet plugs.	02 - 08-17
Building Department Work Requi	02-09-17	Donna	replace door gasket on door in kitchen. Mike B and Dave S-43" door, Got s door sweeps and installed from National Overhead Door, 2.5 hours	02-13-17
Building Department Work Requi	02-09-17	Martha	Deliver 1 case copy paper to Senior Center Jason-15 minutes	02-09-17
Building Department Work Requi	02-09-17	Donna	Please rake or sweep off the overhangs by front door and AADS. Justin5 hours	02-09-17
Building Department Work Requi	02-14-17	Donna	shampoo carpet in AADS. do 2/17 after 4:30PM. Jason and Sheryl- 4 hrs	02-17-17
Building Department Work Requi	ul 02-15-17 Rob A, fix two el Commui		fix two electric outlets: Commuity room-loose Office Area- 1 works, 1 doesn't Mike B-replaced 2 outlets-1 hr	02-21-17
Building Department Work Requi	Building Department Work Requi 02-21-17 Senior Center		Remove white drain lid from under slnk in kitchen. (Will be pumped out 8am by Meyer Septic) 1/2-3/8? allen wrench needed Also, pu carpet cleaner & hose from kitchen, put in Parks bldg. Mike E5 hrs	02-21-17
Building Department Work Requi	02-22-17	Parks Dept,	Please get rid of beetles coming in front door of office. Mike E- 5 minutes	02-23-17
Building Department Work Requi	02-22-17	Sheryl M.	P/U 4 boxes from Clerk's office and deliver to Senior Center.	02-23-17
Building Department Work Requi	02-28-17	Sue	move 6 folding tables and 4 Xmas decoration bins to storage area at Gleed, Jason and Sheryl- stored in new building	02-28-17

Town of Aurora

All Calls & Complaints

Summary Report by Date: 02-01-2017 through 02-28-2017, for Category: PARKS - PARKS

Category	Date	Caller Name/Phone	Notes	Closed
Parks	02-09-17	Elaine	Take craft and sports supplies from rec office to Hamlin Park rec building, Come before 4:30pm so I can show what need to be moved. Mike E. and Ken, 1 hour	02-10-17
Parks	02-14-17	Llz	Please repaint the road test shelter that is in front of Hamlin on Prospect.	
Parks 02-23-17 Tom Ernst ()655-1598			There are two trees that were cut down and are blocking the South St. entrance to Majors Park. Please check it out and take care of it. Tom says it looks like it was done deliberately. Mike E. and Ken- cut and removed trees from trail. It does look like they were deliberately cut. Liz- notified the EAPD	02-23-17

Summary	Audit Report By Pern	nit Number for 2/1/17 - 2/2	8/17	
Value	Fee Type	Description	Issued	Value
161,865	\$599.50 0100	SINGLE FAMILY	1	161,865
14,625	\$76.80 0150	ADD TO RESIDENCE	1	14,625
6,286	\$199.50 0160	ALTERATION RESIDENTIAL	3	6,286
46,390	\$755.85 0222	COMMERCIAL - ALTERATION	3	46,390
8,640	\$82.60 0224	COMMERCIAL ADDITION & ALTERATION	1	8,640
13,824	\$140.20 0433	ACCESSORY BUILDING ADDITION	1	13,824
2,304	\$76.20 0435	ACCESSORY STRUCTURE	1	2,304
2,600	\$180.00 0490	SIGN	2	2,600
60	\$50.00 0493	TEMPORARY SIGN	2	60
0	\$30.00 0509	RADIO TOWER COLOCATION	1	0
0	\$299.80 0700	RENEW/REISSUE	2	0
0	\$200.00 0730	RECREATION/PARK FEE	1	0
256,594	\$2,690.45		19	256,594
	Value 161,865 14,625 6,286 46,390 8,640 13,824 2,304 2,600 60 0 0	Value Fee Type 161,865 \$599.50 0100 14,625 \$76.80 0150 6,286 \$199.50 0160 46,390 \$755.85 0222 8,640 \$82.60 0224 13,824 \$140.20 0433 2,304 \$76.20 0435 2,600 \$180.00 0490 60 \$50.00 0493 0 \$30.00 0509 0 \$299.80 0700 0 \$200.00 0730	Value Fee Type Description 161,865 \$599.50 0100 SINGLE FAMILY 14,625 \$76.80 0150 ADD TO RESIDENCE 6,286 \$199.50 0160 ALTERATION RESIDENTIAL 46,390 \$755.85 0222 COMMERCIAL - ALTERATION 8,640 \$82.60 0224 COMMERCIAL ADDITION & ALTERATION 13,824 \$140.20 0433 ACCESSORY BUILDING ADDITION 2,304 \$76.20 0435 ACCESSORY STRUCTURE 2,600 \$180.00 0490 SIGN 60 \$50.00 0493 TEMPORARY SIGN 0 \$30.00 0509 RADIO TOWER COLOCATION 0 \$299.80 0700 RENEW/REISSUE 0 \$200.00 0730 RECREATION/PARK FEE	Value Fee Type Description Issued 161,865 \$599.50 0100 SINGLE FAMILY 1 14,625 \$76.80 0150 ADD TO RESIDENCE 1 6,286 \$199.50 0160 ALTERATION RESIDENTIAL 3 46,390 \$755.85 0222 COMMERCIAL - ALTERATION 3 8,640 \$82.60 0224 COMMERCIAL ADDITION & 1 1 13,824 \$140.20 0433 ACCESSORY BUILDING ADDITION 1 1 2,304 \$76.20 0435 ACCESSORY STRUCTURE 1 1 2,600 \$180.00 0490 SIGN 2 2 60 \$50.00 0493 TEMPORARY SIGN 2 2 0 \$30.00 0509 RADIO TOWER COLOCATION 1 1 0 \$299.80 0700 RENEW/REISSUE 2 2 0 \$200.00 0730 RECREATION/PARK FEE 1 1

Plus Previous Total Value thru January \$56,395

Current Total Value to February 28, 2017 \$312, 989

ZONING BOARD OF APPEALS:

Applications: 2 Review: 0

Actions:

Adjourned: 1 referred to Planning Board

NOTICES SENT:

Violations: 3
2nd Notice Violations: 1
Fire Violations: 1
Zoning Comp Ltr: 4
General Ltrs: 3

JCA CASES SENT: 2 (one Town, one Village)

FIRE/INTRUSION: 5



February 20, 2017

Supervisor James Bach Town of Aurora 300 Gleed Avenue East Aurora, NY 14052

Dear Supervisor Bach:

We are writing to provide you with a summary of ambulance service performance in the Town of Aurora and the Village of East Aurora for 2016. As you know, our Ambulance Service Agreement imposes a 90% response time compliance standard for responses. We are very proud to report that we met or exceeded each of those response time requirements for the final six months of 2016. The table below depicts percentages of on-time ambulance responses for each month in 2016.

Aurora &	Contract requires 90% compliance.											
East Aurora	January	February	March	April	May	June	July	August	Sept	Oct	Nov	Dec
	89%	83%	92%	91%	94%	89%	92%	91%	91%	90%	90%	92%

As you can see, performance has improved significantly since AMR officially took over ambulance service in May of 2016. Since that time, we have implemented widespread operational changes to drive this dramatic improvement. Those changes include:

- Reallocating a number of additional ambulance resources to the South Towns
- Adding more than 2,000 monthly ambulance unit hours to our Western New York operation
- Hiring more than 100 medical professionals to our Western New York team
- Refreshing our ambulance fleet
- Deploying a four-wheel drive modular ambulance for the Aurora / East Aurora area
- Upgrading / updating an outmoded technology infrastructure
- Implementing a computer-based system that enables continuous, real-time resource monitoring and performance evaluation

Additionally, we have retooled our business model to focus our efforts and concentrate our service on our long-standing partners, which, of course, includes the Town and Village. As a result of these changes we have committed additional ambulance resources to the South Towns and kept those resources there. And by bolstering service in other geographic areas, we have been able to cease the undesirable practice of routinely syphoning Town and Village resources to respond to calls outside of Aurora and



East Aurora. The net result of these bold actions has been significantly improved response times, as you can see from the table above.

We are proud of the results we have produced and we are prouder still of our partnership with you. We are unwaveringly committed to continuing to provide you with outstanding service.

We feel privileged to serve as the Town of Aurora and Village of East Aurora's ambulance service provider. We recognize and appreciate the trust you have placed in us and we are keenly aware of the awesome responsibility that goes along with that trust. We are committed to working with you and other elected leaders to continue to provide ambulance service on which our citizens can rely and of which you can be proud. Thank you for your trust and your partnership. Please call on us at any time if we can be of service in any way.

Respectfully,

Thomas J. Maxian

mes Waser in

Regional Director