From: customersupport
To: Lisa Hoffman
Subject: Re: Verizon.com Consumer email response (KMM1949101I15977L0KM)
Date: Wednesday, April 07, 2010 4:40:19 PM

Dear L. Hoffman,

Thank you for contacting the Verizon eCenter. I have received your email dated 4/7/10 regarding FiOS availability. My name is Aisha.

We appreciate your interest in Verizon's FiOS Service. We apologize that FiOS service is not yet available to you. At this time we do not have a date when FiOS will be available.

Verizon continues to work to provide FiOS access to as many customers as possible. So, while you may not qualify for high-speed Internet access from Verizon today, it is possible that you could be able to receive it in the future as the technologies improve.

If you wish to know when FiOS will become available for your address, there is the option of filling out a Web based "Future Notification Form". Please go to:

http://communities.verizon.com

Once the online form is completed and submitted, you will be notified via email once a deployment schedule has been launched.

It has been my goal today to address and clarify your concerns related to FiOS service availability. I hope I have succeeded in meeting that goal. In the meantime, if you have any other questions, please let us know. We look forward to serving you.

Thank you for using Verizon. We appreciate your business.

Sincerely,
Aisha
Verizon eCenter

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Original Message Excluded: